

COMMONWEALTH of VIRGINIA

Department of Emergency Management

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DISASTER FIELD OFFICE
7401 Timberlake Road
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FEMA-1458-DR-VA
Commonwealth Situation Report #17
Friday, April 18, 2003

1. OPERATIONAL PERIOD:

12 Noon Thursday, April 17, 2003, through 12 Noon Friday, April 18, 2003. (New Information in bold italics.)

2. SITUATION:

A major winter storm struck Virginia beginning February 15 causing major flooding in Southwest Virginia and significant ice and snowfall in the Shenandoah Valley and areas of Northern Virginia. The weather pattern continued to bring warmer temperatures, melting snow/ice and more heavy rainfall, which combined to cause more local flooding.

Governor Mark R. Warner declared a State of Emergency on February 16, 2003, to speed state agency assistance and resources to localities in need. The counties of Accomack, Augusta, Buchanan, Dickenson, Essex, Fauquier, Frederick, Highland, Loudoun, Madison, Orange, Russell, Shenandoah, Tazewell, Warren, Wise and Wythe and the cities of Norton, Richmond, Salem and Winchester declared emergencies.

The Governor requested the federal Public Assistance program (PA) on February 28 for snow and/or flooding for the following localities: the counties of Albemarle, Arlington, Bland, Buchanan, Clarke, Craig, Culpeper, Dickenson, Essex, Fairfax, Fauquier, Frederick, Grayson, Greene, Highland, Lee, Louisa, Loudoun, Madison, Orange, Prince William, Rappahannock, Russell, Scott, Shenandoah, Stafford, Spotsylvania, Tazewell, Warren, Wise and Wythe and the cities of Alexandria, Charlottesville, Fairfax, Falls Church, Fredericksburg, Manassas, Manassas Park, Norton, Richmond, Salem and Winchester.

The Governor requested the federal Individual Assistance program (IA) on March 4 for these winter storm events in the counties of Augusta, Buchanan, Dickenson, Fauquier, Frederick, Loudoun, Madison, Montgomery, Prince William, Roanoke including the Town of Vinton, Russell, Shenandoah, Tazewell, Warren, Wise and Wythe and the cities of Norton, Roanoke, Salem and Winchester.

A Major Presidential Disaster Declaration (FEMA-1458-DR-VA) was declared on March 27, 2003. The counties of Buchanan, Dickenson, Montgomery, Russell, Tazewell and Wise and the cities of Norton, Roanoke and Salem were designated for Individual Assistance (IA). Public Assistance (PA) is available for the counties of Arlington, Clarke, Fairfax, Fauquier, Frederick, Highland, Loudoun, Orange and Rappahannock and the cities of Alexandria, Fairfax, Falls Church and Winchester. All jurisdictions in the state are eligible to apply for assistance under the Hazard Mitigation Grant Program (HMGP). A Disaster Field Office was opened in Lynchburg on March 31, 2003. *As of Monday, April 21, the official hours of operation are 8 a.m. to 5 p.m., Monday through Friday, and closed Saturdays and Sundays.* The DFO telephone number is 434-832-8440 and the fax number is 434-832-8544. The Department of Homeland Security threat level has been reduced to elevated (yellow). Beginning April 21, joint briefings will be held on Mondays, Wednesdays, and Fridays.

The Virginia Farm Service Agency (FSA) has made emergency (EM) physical loss loans available to 10 Virginia counties due to blizzard damages that occurred from Feb.15-Feb.18, 2003. Those counties are Amelia, Augusta, Culpeper, Fauquier, Highland, Page, Prince William, Rappahannock, Rockingham and Shenandoah. In addition to the above counties, 25 other Virginia counties/cities were named as contiguous counties/cities where eligible family farmers may qualify for FSA EM physical loss loan assistance. Those Virginia counties/cities are Albemarle, Bath, Chesterfield, Clarke, Cumberland, Dinwiddie, Fairfax, Frederick, Greene, Harrisonburg City, Loudoun, Madison, Manassas City, Manassas Park City, Nelson, Nottoway, Orange, Powhatan, Prince Edward, Rockbridge, Spotsylvania, Stafford, Staunton City, Warren, and Waynesboro City. These loans to Virginia counties/cities may be made available to applicants with a qualifying physical loss in the named counties/cities effective 3/18/03 through 11/18/03.

3. WEATHER

Today: Rain likely, cool with highs in the upper 40s, NE winds 10-15 mph, chance of rain 60 percent. Tonight: Cloudy with a chance of light rain or drizzle, lows in the mid 40s, east winds around 10 mph, chance of rain 40 percent. Saturday: Drizzle early, then mostly cloudy, highs 56 to 61, east winds around 10 h.

4. CURRENT STATE PRIORITIES:

- A. Implement strategies to distribute information to affected areas.
- B. Encourage participation in FEMA sponsored training classes for DFO staff.
- C. Implement Public Assistance strategies.
- D. Obtain state sum-sufficient funding for disaster.
- E. Manage expectations of disaster victims.
- F. Anticipate actions for expanded declarations.

5. ONGOING ACTIONS/ISSUES:

A. Individual Assistance (IA):

STATE CONTACT: Shane Townsend, 434-832-8516

<u>Individual Assistance request for the designation of additional jurisdictions:</u> (As of COB 4-16)

A formal request for the designation of additional jurisdictions has been submitted. The Commonwealth requested that the following jurisdictions be designated as eligible for Individual Assistance under Federal Declaration FEMA-1458-DR-VA: Augusta, Bland, Fauquier, Frederick, Gloucester, Hanover, Henry, Lee, Loudoun, New Kent, Pittsylvania, Pulaski, Roanoke, Shenandoah, Spotsylvania, and Warren counties and the independent cities of Danville, Fairfax, and Winchester. Awaiting reply.

<u>Disaster Unemployment Assistance (DUA):</u> (As of COB 4-16)

DUA is now available for qualified individuals who lost work due to severe storms and flooding in the following jurisdictions: Buchanan, Dickenson, Montgomery, Russell, Tazewell, and Wise counties, and the cities of Norton, Roanoke and Salem. The deadline for applying for unemployment assistance is May 15. We have submitted a second request for DUA for any jurisdictions that are additionally designated for Federal Declaration FEMA-1458-DR-VA. Awaiting reply.

Tele-registrations: (As of COB 4-17)

Tele-Registrations			
Designated Jurisdictions		Undesignated Jurisdictions	
Buchanan Co.	345	Amherst Co.	
Dickenson Co.	119	Arlington Co.	1
Montgomery Co.	35	Augusta Co.	1
Russell Co.	25	Bedford Co.	1
Tazewell Co.	30	Botetourt Co.	2
Wise Co.	122	Campbell Co.	1
Norton City	16	Franklin City	2
		Halifax Co.	1
Roanoke City	86	Henry Co.	1
		Lee Co.	1
		Pittsylvania	1
Salem City	102	Prince William	1
		Pulaski Co.	1
		Roanoke Co.	24
Total	880	Total	39

<u>Inspection Services:</u>

(As of COB 4-16)

FEMA contracted Housing Inspectors are dispatched to the damage address to assess damages for eligible registrations.

Inspections Issued, to date	670
Inspections Returned to FEMA	663
Inspections Outstanding	20
Inspectors in the Field	6
Turnaround Time	1.03

Individuals and Households Program (IHP) Overview:

(As of COB 4-17)

IHP is the premier federal grant program for Individual Assistance administered by FEMA and the Commonwealth. It is comprised of two components: Housing Assistance and Other Needs Assistance as listed below. The maximum grant that can be awarded is \$25,000.00 shared between the programs two components on a first come first served basis. Total expenditures to date:

Eligibility Rate	70%
Registrations Referred	742
Registrations Approved	493
Registrations Ineligible	184
Registrations Withdrawn	24
Registrations Pending	41
Payments Approved	\$707,554.00
Payments Disbursed	\$678,464.00

Housing Assistance (HA): 100% Federal funded grants

A \$5,000.00 limit exists on grants for "housing repairs".

Eligibility Rate	70%
Referrals	742
Approved	493
Ineligible	184
Withdrawn	24
Pending HA Categories	41
Amount Approved	\$707,554.00
Amount Disbursed	\$678,464.00

Other Needs Assistance (ONA): (75% Federal and 25% State funded Grants) Processing of referred applications to Other Needs Assistance must await the allocation of the estimated state share of funding. Some ONA grant categories are SBA Ineligible Dependent.

Eligibility Rate	0%
Referrals	326
Approved	0
Ineligible	113
Withdrawn	7
Pending ONA Categories	206
Amount Approved	\$ 0.00
Amount Disapproved	\$ 0.00

Small Business Administration: 100% Federal funded low interest loans (As of COB 4-17)

Home Applications Issued	335
Business Applications Issued	35
Total Applications Issued	370
Total Applications Returned	44
Total Applications Approved	14
Total Applications Pending	30
Total Amount Approved	\$168,300.00

The SBA application return rate is at approximately 12%.

Disaster Related Deaths Reported:

(As of COB 4-17)

				Va	lidated
		Initial Reports		Reports	
	Jurisdictions	No. of		No. of	
		Fatalities	Source	Fatalities	Source
1	Augusta Co.	1	News	1	EM Coord
2	Fauquier Co.	1	EM Coordinator	1	Cmty
					Relations
3	Frederick Co.	1	Times Dispatch	1	EM Coord
4	Gloucester Co.	1	Daily Press	1	EM Coord
5	Hanover Co.	1	VDEM PA	Pending	
6	Loudoun Co.	1	Times Dispatch	3	EM Coord
7	Montgomery Co.	1	Times Dispatch	1	EM Coord
8	New Kent Co.	1	Times Dispatch	1	Cmty
			_		Relations
9	Pulaski Co.	1	VDEM PA	1	*EM Coord
10	Roanoke Co.	1	Local SitRep	1	EM Coord
11	Shenandoah Co.	1	Washington Post	2	EM Coord
12	Spotsylvania Co.	1	EM Coord	1	EM Coord
13	Warren Co.	2	EM Coord/News	2	EM Coord

^{*} Ineligible – Foreign Diplomatic Status

Disaster Recovery Centers (DRC):

The Virginia Department of Social Services has agreed to supply state DRC Managers for the following DRCs:

Reception Report

DRC	Salem City	Buchanan Co	Wise Co	Dickenson Co.
Apr 5	4	-	_	Opens Apr 21
Apr 6	9	-	-	-
Apr 7	14	-	•	-
Apr 8	13	17	-	-
Apr 9	16	14	-	-
Apr 10	13	5	-	-
April 11	12	16	-	-
April 12	6	8	-	-
April 14	10	16	5	-
April 15	6	7	7	-
April 16	7	10	2	-
April 17	8	3	1	-
Total	120	98	15	-

The hours of operation for <u>all</u> DRCs are 9 a.m. to 6 p.m., Monday through Saturday. DRCs are located as follows:

- Regional Office of the Virginia Department of Forestry, 210 Riverland Drive, Salem, Virginia 24153 Phone: (540) 387-5461 Fax: (540) 387-5462.
- Buchanan County Courthouse, Main Street, Grundy, Virginia 24614 Phone: (276) 935-6567 Fax: (276) 935-8706.
- Wise County 5701 Industrial Park Road in the town of Wise. Phone: (276) 679-4873 Fax: (276) 679-4398. This facility has been used in previous disasters as the DFO.

A DRC to serve Dickenson County is scheduled to open on Monday, April 21, at the Clintwood Fire Department building on Volunteer Avenue for the period of April 21 through 26. Telephone installation is scheduled for April 18. Hours of operation will be 9 a.m. to 6 p.m. Monday through Saturday.

As needed, we have coordinated short DRC extensions and all DRCs will close at COB (6 p.m.) Saturday, April 26. A request for continued DRC staffing was sent to the appropriate Department of Social Services officials.

We are coordinating with the Internal Revenue Service office in Richmond to get Disaster Tax Kits to the DRCs for distribution. IRS Disaster Tax Kits for individuals and businesses have been ordered from the distribution center. We expect to receive them by COB Monday, April 21.

We are currently developing a questionnaire/comment form for DRC Managers.

B. Public Assistance (PA):

STATE CONTACT: Bob Anderson, 434-832-8506

 Requesting declaration add-on for snow emergency work only for the following jurisdictions: Prince William County, Shenandoah County, Warren County, City of Manassas, and City of Manassas Park

- Received Request for Public Assistance from a potential applicant, Marymount College of Virginia PNP After review, State is approving their eligibility, must now be forwarded to FEMA for approval.
- Requesting declaration add-on for flooding for 17 additional jurisdictions in addition to the five listed above for snow.
- *Kick-off meetings were held in Herndon and Falls Church on April 17.* Other scheduled Kick-Off meetings for eligible snow jurisdictions are:

Tuesday, April 22, 2003 – VDOT (Richmond) – 11:00 pm

Wednesday, April 23, 2003 – Fairfax – 9:00 am

Arlington – 11:00 am

Thursday, April 24, 2003 - Loudoun - 1:00 pm

C. Community Relations (CR):

STATE CONTACT: Danny Hall, 434-832-8507

- Two CR Coordinators in DFO; three CR Field Officers deployed to declared jurisdictions.
- CR is in the process of right-sizing and reassigning staff to coincide with FEMA CR staffing.
- CR working with IA to provide FEMA Headquarters additional information on confirmed fatalities in the undeclared jurisdictions.
- CR Field Officers continue working neighborhoods in Salem and Roanoke Cities by going door to door providing disaster assistance information and assessing unmet and special needs.

D. Hazard Mitigation (HM):

STATE CONTACT: David Corzilius, 434-832-8475

- Continued to edit the Public Assistance Environmental Consideration Document for FEMA-1458-DR-VA. This document should be completed (draft form) by Friday, April 18.
- Developed an outline for a scoping meeting to establish an environmental/historic resources coordinating agency.
- A floodplain management workshop for local officials, consultants, and others will be held on Tuesday, May 6, 2003, at the Eastern Mennonite Retirement Center in Harrisonburg, VA. The Central Shenandoah Project Impact, the VA Association of Floodplain Managers, and the Department of Conservation & Recreation will sponsor the workshop. The point of contact for registration information is Jackie Miller at 804-786-0237.
- Natural Resources Conservation Service (NRCS) is conducting Damage Survey Reports during visits in Wise, Russell, and Buchanan Counties as part of their

Emergency Watershed Program. Mitigation has requested to be updated on the number of counties, the number of sites, and estimated costs of the EWP work.

- Locations and schedules for the HMGP Pre-Application briefings are to be reviewed based upon the completion of the Preliminary Damage Assessments (PDAs). Tentative schedule is the week of April 28.
- A draft frequently asked questions (FAQ) list will be developed jointly by Public Affairs and Hazard Mitigation to address general public inquiries about hazard mitigation and related issues. Suggestions for questions to include on this list should be sent to Public Affairs or Hazard Mitigation Section Chief.
- On April 17, 2003, a meeting was held with representatives from Roanoke County, City of Roanoke, City of Salem and Town of Vinton to collect additional mitigation success stories and discuss the HMGP application process for their mitigation projects from this recent disaster. In addition, a future meeting date of Monday, May 5, 2003 was scheduled to start the HMGP pre-application process for these localities.
- On April 16, VDEM received approval of both the State Hazard Mitigation Plan and the State Hazard Mitigation Grant Program Administrative Plan. These plans were reviewed and approved for use during FEMA-1458-DR-VA.

E. Public Affairs Office (PAO)

STATE CONTACT: Bob Lambert 434-832-8449

- Continue work on the production of a comprehensive news-media contact list, including compiling e-mail addresses of statewide media contacts.
- Issued news release, Inspectors To Visit Storm-Damaged Residences, on April 16.
- Produced table for DR-1458 Disaster Assistance by Locality indicating March 27 Presidential Declarations and tentative add-ons.
- Issued a weekly wrap-up report news release, VA Flood Relief Tops \$800,000, on April 17.
- The News Messenger in Christiansburg called for information about the number of inspections and the number of requests for individual assistance in Montgomery County.
- PAO attended April 17 mitigation success meeting in Vinton with VDEM, FEMA and local officials. Plans being drafted for proposed communication plan and implementation.

F. Legislative Liaison:

STATE CONTACT: Marge Atkins, 434-832-8486

• Continuing preparation of distribution lists and correspondence to State elected officials for possible add-ons.

G. Information and Planning:

STATE CONTACT: Judy Hurley, 434-832-8538

• Continued to refine the Situation Report input and distribution procedures.

H. Deputy State Coordinating Officer: STATE CONTACT: Mary Camp, 434-832-8560

• Coordinating with FCO on realignment of resources pending additional localities.

• Assessment of DRC activities continues in order to balance community needs and resources.

Michael M. Cline, SCO

WAT April 18, 2003/1300